



CONNECTING YOU TO NHPBS

Tucked in the corner of her bedroom, Diamond LeGrande dons a headset and cheerfully talks about her job at New Hampshire PBS. “I love being a part of an organization that has been a part of my life growing up. I was raised on PBS. I’ve gone from watching it after school to falling asleep to Bob Ross on rainy days to actually working here!”

Diamond moved north from Richmond, Virginia, with her vivacious daughter Devin in tow, looking for new opportunities. When she saw the job posting, Diamond thought, “What other Mom jobs could you get that would impress a six-year-old?” But that’s not all that drew her to NHPBS. “I get to have a set schedule, I get to be social, and I’m doing a job for a nonprofit that means something.”

You may have spoken to Diamond on the phone if you called the NHPBS membership hotline. Speaking with a slight southern drawl, Diamond’s infectious laugh and welcoming demeanor puts everyone at ease.

Talking to anywhere from 10—50 viewers a day, Diamond is the nerve center of the Membership department. Every member service call goes through her. With an eye to detail, she processes donations and updates donor information. Diamond also patiently assists members with PBS Passport, our video-on-demand service. And there’s always questions about our events, concerts and how to join the NHPBS Kids Club.

With a bright smile, Diamond enjoys talking with members. “I am on the phone all day, every day from 9 AM-5 PM.” Sometimes she’s helping a viewer with a question that takes two minutes, or it may take over an hour to resolve an issue. “I handle membership care and support. I see myself as keeping the communication lines open between you at home and us

at the station.”

This isn’t a traditional call center with dozens of operators. Diamond is the only person answering your membership calls and emails, and because of the pandemic, she’s doing her job from home. “When I first started working from home, I was afraid of not sounding professional. I didn’t want the viewers to hear what was happening in the background,” says Diamond. But something special happened. “It has actually helped me become more connected to the viewers, because they may hear my daughter in the background doing schoolwork, and the viewer would say, ‘Oh right, you’re at home too. I forgot we’re all going through this.’ And then we both take a breath and start working through their membership questions together.”

Diamond’s on a mission to foster as many relationships with NHPBS members as possible. “I want to make viewers feel more like we’re one big family and that NHPBS is a voice for the community and a place where they can be heard.” She laughs warmly and says, “No matter the question the viewer may have, I want them to feel that they could come down to NHPBS and hang out with me all day.”

Diamond has some advice for members. “Remember to take your time. If you’re signing up for Passport, use the email that is connected to your PBS account. And if you’re looking for your ‘thank you gift,’ it may take a little bit longer to arrive because of the pandemic. But don’t worry, it’s coming!”

Diamond enjoys sharing her love of FINDING YOUR ROOTS, NO PASSPORT REQUIRED and MASTERPIECE with viewers on the phone. “It still feels magical that I’m working at the place that I’ve daydreamed about. It’s like fulfilling a fantasy.”

NHPBS PRIMETIME PICKS



Secrets of the Royal Palaces THU Jul 1 | 9 PM

Go behind the scenes and delve into the stories of the British monarchy's residences, homes that have become international symbols of luxury, wealth and power.



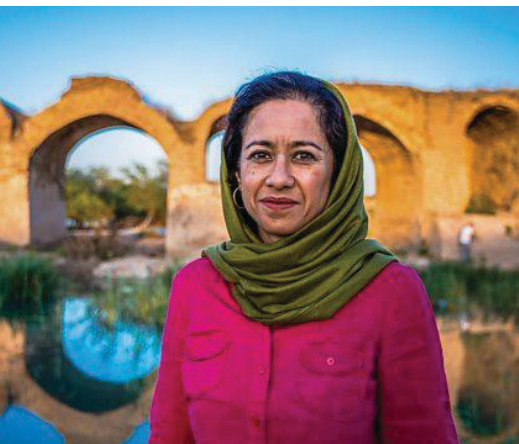
Capitol Fourth Sun Jul 4 | 8 PM

Celebrate our country's 245th birthday with a star-studded musical extravaganza! Hear performances by top stars from pop, country and R&B, capped off with patriotic classics and a spectacular fireworks display.



The Latino Experience TUE Jul 6 | 9 PM

Explore a broad collection of experiences, perspectives and points of view through a variety of short films that highlight the diversity of the Latino/a/x community and illuminate the vibrancy of the U.S. and Puerto Rico.



The Persians: A History of Iran THU July 8 | 8 PM

This series reveals historical and cultural sites across Iran that few westerners have ever seen. Learn about one of the most important books in Iran's history, and see the ancient Zoroastrian fire temple, home to a fire said to have been burning for over 1,500 years.



Unforgotten on Masterpiece SUN Jul 11 | 9 PM

In the series' most dramatic season, Cassie and Sunny investigate a cold case with alarming links to the police force. Can the force ever really be trusted, and will Cassie and Sunny find themselves on the wrong side of the law?



Professor T SUN Jul 11 | 10 PM

Professor Jasper Tempest is obsessed with cleanliness, structure and order. But his genius for solving crimes means he constantly has to get his hands dirty, helping the police to crack their most difficult cases.

5 CHANNEL SPOTLIGHT



THE LAST PIG

THU Jul 15 | 9 PM NHPBS

This award-winning documentary, set against the stunning backdrop of upstate New York, chronicles the life of a farmer in crisis. After a decade of raising pigs, he can no longer bear the ultimate act of betrayal.



THE INDIAN DOCTOR

WED Jul 7 | 9 PM NHPBS EXPLORE

Enjoy this comedy-drama set in the 1960s, when a South Wales coal mining community is changed forever following the death of the local doctor, whose replacement comes as quite a shock to the villagers.



THE BEST OF JOY OF PAINTING

WEEKDAYS | 11:30 AM NH CREATE

The soft-spoken Bob Ross creates tranquil natural scenes, including his trademark “happy” clouds, cascading waterfalls, snow-covered forests, serene lakes and distant mountain summits. Using his “wet-on-wet” technique, Ross calmly glides large brushes across the canvas.



DISMANTLING DEMOCRACY

FRI Jul 16 | 7 PM NH WORLD

Join us as we examine the democratic structures of government in the United States and around the world. Featuring interviews from across the political spectrum, the three-part series depicts the gradual deterioration of the democratic process. Are we up to the pressing task of preserving democracy?



WILD KRATTS: CATS AND DOGS

MON Jul 12 | 11:30 AM NH PBS KIDS

While on the African savanna, Martin and Chris observe lots of wild cats and dogs. Soon, the Wild Kratts kids are calling in from all over to ask about cats and dogs and whether they're like their own pets. Zach comes up with a scheme to capture and sell these wild animals. Can Chris, Martin and the team save the wild cats and dogs?

MORE TO EXPLORE



ESCAPE TO THE CHATEAU

SAT Jul 3 | 7 PM NHPBS



ICON: MUSIC THROUGH THE LENS

FRI Jul 16 | 9 PM NHPBS



IN THEIR OWN WORDS: POPE FRANCIS

TUE Jul 20 | 8 PM NHPBS



LOCAL USA: ENTANGLED

THU Jul 22 | 9 PM NHPBS



AMERICAN MASTERS: BUDDY GUY

TUE Jul 27 | 9 PM NHPBS



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STARTS JULY 1, 2021

STREAM SANDITON on MASTERPIECE!

We're so excited that the acclaimed seaside drama, starring Rose Williams as Charlotte, will officially return to MASTERPIECE on PBS for two new seasons! Why not get caught up and binge-watch season one?

You can stream SANDITON and so many more great dramas when you become an NHPBS Member. Join as a monthly sustainer, and start streaming your favorite shows on NHPBS Passport.

Go to **nhpbs.org/watchmore** and start watching!



JUL 2021

A CAPITOL FOURTH



TOGETHER WE ENGAGE | CONNECT | CELEBRATE

NH PBS JULY 2021 PROGRAM SCHEDULE

	6:30 PM	7:00 PM	7:30 PM	8:00 PM	8:30 PM	9:00 PM	9:30 PM	10:00 PM
Thu. 7/1	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Charles & Di: The Truth Behind Their Wedding		Secrets of the Royal Palaces		Secrets of Althorp - The Spencers**
Fri. 7/2	PBS NewsHour*	Eyes on the Prize		Stories from the Stage	Open Studio with Jared Bowen	Norman Lear: American Masters		
Sat. 7/3	Weekends with Yankee	Escape to the Chateau		Great Estates Scotland		Us On Masterpiece**		
Sun. 7/4	In Their Own Words* Muhammad Ali	Ted Williams: American Masters		Capitol Fourth			Capitol Fourth**	
Mon. 7/5	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Antiques Roadshow		Antiques Roadshow Recut	P.O.V.** The Neutral Ground	
Tue. 7/6	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Finding Your Roots		The Latino Experience		Frontline**
Wed. 7/7	PBS NewsHour*	Greater Boston	Windows to the Wild	Nature Wild Florida		Nova Cuba's Cancer Hope		Wonders of Mexico**
Thu. 7/8	PBS NewsHour*	Greater Boston	Rick Steves' Europe	The Persians: A History of Iran		The Persians: A History of Iran		The Persians: A History of Iran**
Fri. 7/9	PBS NewsHour*	Eyes on the Prize		Stories from the Stage	Open Studio with Jared Bowen	Great Performances Gloria Estefan: Sangre Yoruba		
Sat. 7/10	Weekends with Yankee	Escape to the Chateau		The Persians: A History of Iran		The Persians: A History of Iran		The Persians: A History of Iran**
Sun. 7/11	Jackie Robinson*			Lucy Worsley's Royal Photo Album		Unforgotten Season 4 On Masterpiece		Professor T**
Mon. 7/12	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Antiques Roadshow		Antiques Roadshow Recut	Antiques Roadshow Recut	P.O.V.** Landfall
Tue. 7/13	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Finding Your Roots		The Latino Experience		Frontline**
Wed. 7/14	PBS NewsHour*	Greater Boston	Windows to the Wild	Nature Super Hummingbirds		Nova Meteor Strike		Wonders of Mexico**
Thu. 7/15	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Journey of the Broadwinged Hawk		The Last Pig		Nature** H Is for Hawk: A New Chapter
Fri. 7/16	PBS NewsHour*	Eyes on the Prize		Stories from the Stage	Open Studio with Jared Bowen	Icon: Music Through The Lens		Great Performances** Roots of Latin Jazz
Sat. 7/17	Weekends with Yankee	Escape to the Chateau		Lucy Worsley's Royal Photo Album		Unforgotten Season 4 On Masterpiece		Professor T**
Sun. 7/18	Jackie Robinson*			Lucy Worsley's Royal Palace Secrets		Unforgotten Season 4 On Masterpiece		Professor T**
Mon. 7/19	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Antiques Roadshow		Antiques Roadshow Recut	Antiques Roadshow Recut	P.O.V.** Stateless
Tue. 7/20	PBS NewsHour*	Greater Boston	Rick Steves' Europe	In Their Own Words Pope Francis		The Latino Experience		Frontline**
Wed. 7/21	PBS NewsHour*	Greater Boston	Windows to the Wild	Nature The Serengeti Rules		Nova Asteroid: Doomsday Or Payday?		Secrets of the Dead**
Thu. 7/22	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Saving New England Fisheries		Local, USA Entangled		Nature** The Whale Detective
Fri. 7/23	PBS NewsHour*	Eyes on the Prize		Stories from the Stage	Open Studio with Jared Bowen	Icon: Music Through The Lens		Classic Albums** A Night at the Opera
Sat. 7/24	Weekends with Yankee	Escape to the Chateau		Lucy Worsley's Royal Palace Secrets		Unforgotten Season 4 On Masterpiece		Professor T**
Sun. 7/25	Independent Lens* The Trials of Muhammad Ali		Becoming Johanna	Secrets of Royal Travel		Unforgotten Season 4 On Masterpiece		Professor T**
Mon. 7/26	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Antiques Roadshow		Antiques Roadshow Recut	Antiques Roadshow Recut	P.O.V.** Mayor
Tue. 7/27	PBS NewsHour*	Greater Boston	Rick Steves' Europe	In Their Own Words Chuck Berry		American Masters Buddy Guy		
Wed. 7/28	PBS NewsHour*	Greater Boston	Windows to the Wild	Nature Super Cats: Extreme Lives		Nova Creatures of Light		Secrets of the Dead**
Thu. 7/29	PBS NewsHour*	Greater Boston	Rick Steves' Europe	Downing of a Flag		Bird: Not Out of Nowhere		Josephine Baker: The Story of An Awakening**
Fri. 7/30	PBS NewsHour*	Eyes on the Prize		Stories from the Stage	Open Studio with Jared Bowen	Icon: Music Through The Lens		Classic Albums** Fleetwood Mac - Rumours
Sat. 7/31	America's Forests with Chuck Leavell	Escape to the Chateau		Secrets of Royal Travel		Unforgotten Season 4 On Masterpiece		Professor T**

Please Note: Programs on NHPBS begin before 6:30 PM when marked *. Programs end at 10:30 PM unless marked **. This program schedule is subject to change. Go to nhpbs.org/schedule for the most up-to-date listing of programs.

Watch online anytime at nhpbs.org | video.nhpbs.org

	6:30 PM	7:00 PM	7:30 PM	8:00 PM	8:30 PM	9:00 PM	9:30 PM	10:00 PM
Thu. 7/1	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Cranford		Les Miserables On Masterpiece		Poldark Season 4 On Masterpiece**
Fri. 7/2	Cook's Country	PBS NewsHour		Washington Week	Open Mind	Firing Line with Margaret Hoover	Frontline	
Sat. 7/3	The Lawrence Welk Show*	Front Row Boston		Front Row Boston		Front Row Boston		Front Row Boston**
Sun. 7/4	Secrets of the Royal Palaces*	Charles & Di: The Truth Behind Their Wedding		In Their Own Words Queen Elizabeth II		Norman Lear: American Masters		
Mon. 7/5	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Midsomer Murders		Endeavour Season 4 On Masterpiece		
Tue. 7/6	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Secrets of the Royal Palaces		Charles & Di: The Truth Behind Their Wedding		In Their Own Words** Queen Elizabeth II
Wed. 7/7	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Death In Paradise		The Indian Doctor		No Second Chance**
Thu. 7/8	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Cranford		Les Miserables On Masterpiece		Poldark Season 5 On Masterpiece**
Fri. 7/9	Cook's Country	PBS NewsHour		Washington Week	Open Mind	Firing Line with Margaret Hoover	Frontline	
Sat. 7/10	The Lawrence Welk Show*	Antiques Roadshow Recut	P.O.V. The Neutral Ground			Great Performances Gloria Estefan: Sangre Yoruba		
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Sat. 7/17	The Lawrence Welk Show*	Antiques Roadshow		Antiques Roadshow Recut	Antiques Roadshow Recut	Great Performances Roots of Latin Jazz		Icon: Music Through The Lens**
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Tue. 7/20	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Lucy Worsley's Royal Palace Secrets		Unforgotten Season 4 On Masterpiece		Professor T**
Wed. 7/21	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Death In Paradise		The Indian Doctor		No Second Chance**
Thu. 7/22	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Return to Cranford		Les Miserables On Masterpiece		
Fri. 7/23	Cook's Country	PBS NewsHour		Washington Week	Open Mind	Firing Line with Margaret Hoover	Frontline	
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Thu. 7/29	America's Test Kitchen From Cook's Illustrated	PBS NewsHour		Return to Cranford		Beecham House On Masterpiece		Poldark Season 5 On Masterpiece**
Fri. 7/30	Cook's Country	PBS NewsHour		Washington Week	Open Mind	Firing Line with Margaret Hoover	P.O.V.** Mayor	
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